

REQUEST FOR ACTION

Department Head

Luke Fischer,
Assistant to the City Administrator

City Council Date

March 16, 2010

Agenda Item

Accept Decision Resource Community Survey

ACTION REQUESTED

Consider and accept Decision Resource Community Survey

BACKGROUND

The City recently commissioned a community survey through Decision Resources. This was a phone survey that made contact with approximately 400 residents around Delano. At tonight's Council meeting, Bill Morris and Peter Leatherman will present the results and extrapolate their findings to give the Council a sense of where the community is at.

The purpose of the survey is to determine how the City is doing in service provision, policy direction, and overall quality of life. Each of these offers insight as to the areas in which the City can improve operations to meet the needs of our residents. Additionally, the survey helps the City to determine if it is on the "right track" through questions about public investment, redevelopment, and economic development. Staff plans to use survey results throughout the year to improve the way the City does business.